

**Due to the COVID-19 Pandemic,  
please access our services FROM HOME**

**Access Our Website at [www.shelbycountyjfs.org](http://www.shelbycountyjfs.org)**

Find information about Public Assistance, OhioMeansJobs Shelby County, Children & Adult Protective Services, and Child Support programs.

## **Unemployment Benefits**

To register for the Stat of Ohio's Unemployment Benefits, apply on-line at <https://unemployment.ohio.gov> or call 1-877-644-6562.

## **Cash, Food, & Medicaid Assistance**

Clients are asked to submit all applications and verifications for cash, food, and Medicaid in one of the following ways: on-line at <https://SSP.Benefits.Ohio.gov> ; by mail to 227 S. Ohio Ave., Sidney, OH 45365; fax 937.498.7396; or via the agency drop box. Verification documents may be emailed to [FMS-Staff@jfs.ohio.gov](mailto:FMS-Staff@jfs.ohio.gov).

## **Adult & Children Services**

To make a report of suspected child or adult maltreatment call 937-498-4981. If you believe a child or adult is in immediate danger of serious harm call 911. Child and Adult Protective Services can be accessed for emergencies, after regular business hours, by calling the Shelby County Sheriff's Department at 937-498-1111 and asking for the on-call Children Services worker to be paged.

## **Child Support**

Payments for child support can be mailed to Ohio CSPC, PO Box 182372, Columbus, OH 43218-2394. Please include name, SETS number, order number, social security number (optional), and amount applied to each case (if multiple); or by credit/debit card payment with no additional fee at: [www.Ohio.smartchildsupport.com](http://www.Ohio.smartchildsupport.com) or by calling 937-498-4981 option 4. You may print payment histories and communicate with your case-worker by registering at [www.jfs.ohio.gov/ocs](http://www.jfs.ohio.gov/ocs).

## **OhioMeansJobs Shelby County Services**

For Job Center services, please refer to our OhioMeansJobs Shelby County Facebook page, website at [www.shelbycountyjfs.org](http://www.shelbycountyjfs.org) , or call 937-498-4981.

